

What to Know Regarding Wedding Attendant Gowns

Timeline and Payment:

- ❖ Attendants' dresses may take up to 16 weeks to produce. We recommend placing the order for your attendants' dresses at least 6 months prior to your wedding date to ensure time for alterations.
- ❖ Full payment is required from each attendant before the order will be placed.
- ❖ The bride will be notified when the dresses have arrived.
- ❖ Exchanges, cancellations, or refunds are not permitted on orders after processing has begun.

Bride's Responsibilities:

- ❖ After gown choices have been selected, please contact us to make sure we have the correct designer, style, and color.
- ❖ Orders for the entire wedding party will be placed at the same time to avoid dye lot variations. This will only occur once all payments are made, measurements have been received, and the final order is confirmed. We ask that a list of attendants' names be provided to enable us to follow up with attendants and ensure correct placement of the order. Please note it is your responsibility to update us if there are any changes.

Sizing:

- ❖ Sizes are determined by comparing the attendant's bust, waist, and hip measurements to the designer's size chart. Dresses are not custom made to customers' specific measurements. Size is determined by the largest measurement; therefore, alterations are almost always required and are not included in the price of the dress. *Price may increase if additional length or if a plus- size is needed.* We recommend ordering the larger size if measurements place one in between sizes. It is easier to take in a garment, and there is not always room to let it out.

Out of Town Attendants:

- ❖ Attendants who live out of the area or who are unable to visit the store in person must follow these steps.
 - Get measurements taken by a professional seamstress or tailor. Do not wear loose or bulky clothing at time of measurements. It will add unnecessary inches. Please note that we are not responsible for measurements taken by others.
 - Complete the Out Of Town Attendant Form properly and please make certain measurements and signature are included. The form can then be found on our website at www.robinsonsb bridal.com or submitted via fax or email.
 - After receipt of the form, a consultant will contact the attendant to go over sizing and payment information. The attendant's order is not complete until the size is verified and payment is received.
 - The bride will be notified once the gowns arrive. Attendants may either pick up the gowns at the salon or have them shipped for a \$20 fee. In order to have a gown shipped, the attendant must call to confirm the shipping address. The gown will not be shipped without an address confirmation. Please keep in mind when choosing a shipping address that shipments are signature required.

Alterations:

- ❖ Once attendants receive their gowns, alterations will most likely be necessary. Please note that we do not provide alterations for attendant, flower girl, or mothers' dresses.

Pregnancy:

- ❖ We cannot recommend an exact size for attendants who are pregnant, planning to become pregnant or post pregnancy at the time of the wedding, since we do not know how an individual will change. We can provide information from the designer's size chart to help the attendant make a decision. The attendant can estimate her size and order a few sizes larger to provide additional room at her discretion. However, she must be aware that this can result in major and costly alterations.